

Case Study Daptiv PPM



About Hidalgo County

Hidalgo County, located in Texas, is one of the fastest-growing counties in the U.S. and the seventh most-populous county in Texas. In 2007, the U.S. Census Bureau estimated its population to have reached 710,514. The McAllen-Edingburg-Mission Metropolitan Statistical Area includes all of Hidalgo County.

Decision Stories – Why Daptiv?

Interview with Priscilda Garza, IT Project Specialist, Hidalgo County

What drove your organization to look into collaborative business software? What were your motivations, and what were your business needs?

I had just started working with Hidalgo County's IT department and there was a need for more organization and process improvement, particularly when it came to tasks. Project and status updates weren't being updated on a regular basis and the MS-Excel spreadsheet became very cumbersome to manage, so we began looking into a more comprehensive solution. It was clear that we needed to steer away from MS-Excel spreadsheet management and look into something more task oriented for all our projects.

What process did you go through to select a vendor? What was your criteria?

I had worked with Daptiv PPM at a previous employer and had a good experience in using the software, so I worked to push Daptiv into the IT organization here at Hidalgo County.

In addition to Daptiv, did you look into other collaborative business software providers? Why did you choose Daptiv?

We did try one other product before Daptiv but it did not meet our expectations as far as deadlines for tasks, organization on projects, and reports. We chose Daptiv to help us with all those features. Daptiv is also user friendly.

What do you like most about Daptiv (benefits of product, why you like Daptiv as a company)?

We had a good experience in working with Daptiv, particularly with the technical aspect of getting set up with our environment. We're eager to get started with our training and get our critical work done.

How do you hope to use Daptiv PPM? Within which departments?

Rollout will begin with the IT department, and then we have a feeling that other departments might be interested in leveraging the solution as well. We foresee Daptiv PPM helping us to increase our level communication and collaboration, in addition to increasing productivity. Also, the reporting features of the software will be incredibly valuable to share across the organization.